



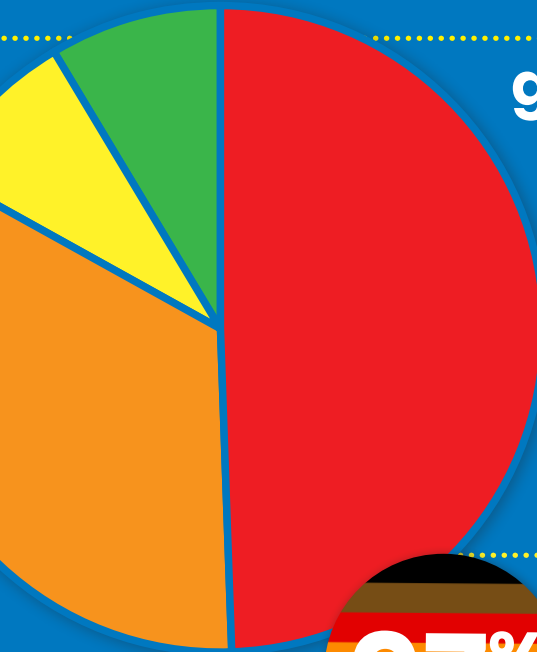
impakt

akt impact report 2019-2020

our impakt

safe homes and better futures for lgbtq+ young people

gender & identity



female **53%**
male **36%**
non-binary **9%**
other **2%**



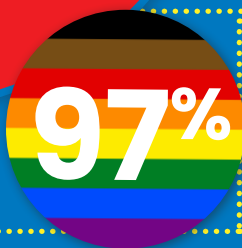
trans* **27%**
questioning **7%**

**55% in newcastle*

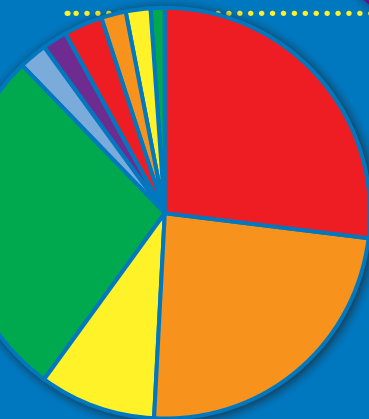
sexual orientation

lesbian **28%** pan **8%**
gay **27%** questioning **1.5%**
bisexual **25%** other **3.5%**
queer **7%**

improved
life outcomes



ethnicity



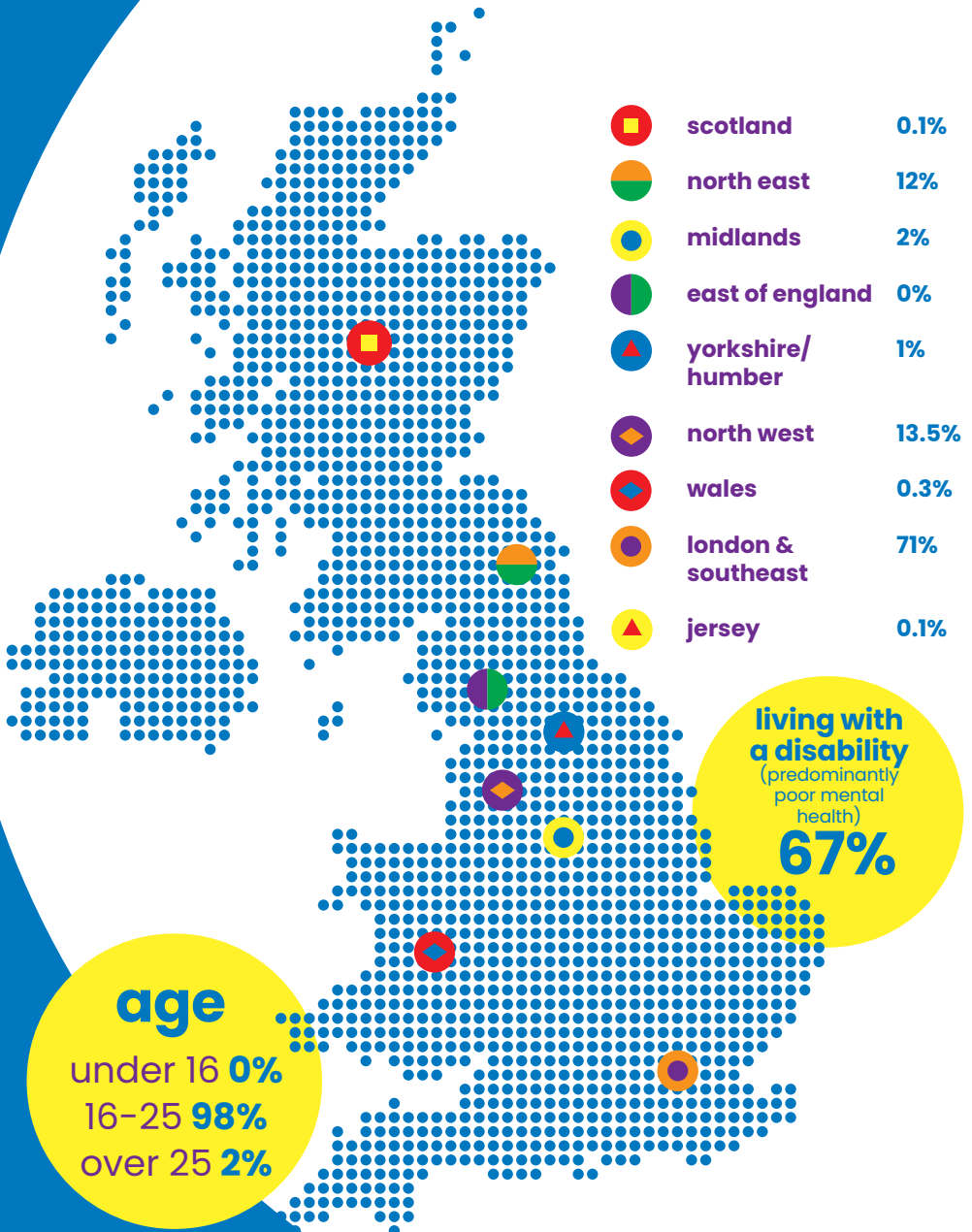
black **27%**
mixed **24%**
white other **9%**
white british **28%**
arab **2%**
asian pakistani **2%**
asian **3%**
bangladeshi **3%**
asian other **2%**
gypsy or traveller **2%**
other ethnicity **1%**

24%

of the 103,000 young people
at risk of homelessness
identify as lgbtq+

people of colour
63% – rising to **77%**
in london

our reach



case study





harry's story

After the death of his one supportive relative, Harry fell behind with his bills accruing significant rent arrears.

Living in the area where he had grown up meant that people knew about his gender transition and this has resulted in a catalogue of transphobic abuse, both verbal and physical, even resulting in hospital admissions. He reported these to the police at first, but when he started to receive death threats, he was too scared to tell anyone. He wouldn't leave home through the day, only at night and being in debt meant he was unable to get a tenancy anywhere else.

With the help of akt's support, he set up repayment plans, received his correct

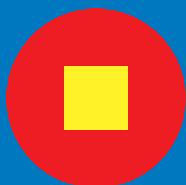
benefit entitlement; got payments to top up his rent; and ultimately was accepted for social housing due to the abuse he's experienced.

After a long wait during lockdown with ongoing threats from his neighbours, he's finally got the place he deserves, a bungalow with gardens, in a quiet area and within budget! Thanks to akt's Independent Living Fund, Harry has also just completed his CBT training.

His life was on hold waiting for a new safe and stable home, but now Harry can plan for a more hopeful future, moving forward with his gender transition; accessing counselling and learning photography.

our strategy

goals



reach

We will reach more of the '24%' including the most vulnerable LGBTQ+ young people at risk of homelessness who need our support.



prevent

We will work to significantly reduce the risk of youth homelessness by providing innovative and effective prevention and early action services to young people.



engage

We will engage, listen and work with others to constantly improve our offer to young people and our supporters.

2020–2021 programme

In response to the impact of COVID-19 on akt we have developed a programme of work for 2020–21 which offers a balance between strengthening capacity and reach of some existing projects alongside some much needed development of new work, to ensure we have the capacity to deliver a stronger service to young people at an uncertain and challenging time.

priority 1 service delivery

OUTCOME: Growth and improvement

- Expansion of our Purple Door Programme.
- Redevelopment and expansion of our Greater Manchester service.

- Review and refocus of our youth engagement programme nationally
- Further expand and invest in our digital offer to young people.
- Expansion of our work in the South West of England.
- Scoping work in Brighton in partnership with local providers.

priority 2 development

OUTCOME: National growth

- Develop and deliver a digital strategy which supports all aspects of our work.
- Reach out to stakeholders across the country to inform and develop our Strategy for 2021–26.
- Expansion of our fundraising directorate.



priority 3 **people, performance and culture**

OUTCOME: Cultural change management

- Development of a People, Performance and Culture directorate.
- Implementation of a programme of diversity and inclusion work.
- Implementing a Home / Office model of working in response to COVID-19.

priority 4 **communications**

OUTCOME: Leadership and influence

- Delivery of a national research programme.
- Our public affairs programme will focus on securing inclusivity and

the cost to the state
if akt didn't intervene
with support for lgbtq+
young people could be
as much as

£44,000

per person, per year

(akt, 2018)

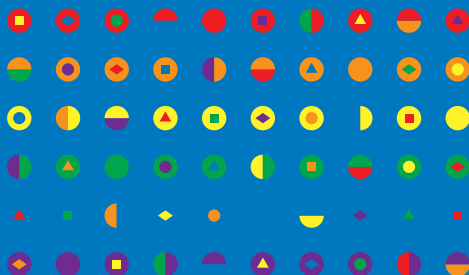
monitoring of sexual orientation and gender identity; recognising hidden homelessness; supporting partnerships between lgbtq+ organisations and mainstream providers to secure access to safe and supportive accommodation for lgbtq+ young people.

- Increase our brand awareness and positioning.

support us

You can support our work with vulnerable lgbtq+ young people in a number of ways.

- Why not volunteer? Visit our website to check the latest volunteer opportunities, or drop an e-mail to **volunteering@akt.org.uk**.
- You can also donate, or fundraise to support our work. Visit **akt.org.uk/donate**, or e-mail **supporters@akt.org.uk** for more information.



akt

**safe homes and
better futures for
lgbtq+ young people**

aktcharity



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